



## Europass Curriculum Vitae



### Personal information

First name / Surname

**Ursula Trummer**

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Homepage

[www.c-hm.com](http://www.c-hm.com), [www.invivo.at](http://www.invivo.at)

Nationality

Austrian

Date of birth

02.07.1967

Gender

Female

### Work experience

Dates

1) April 2011 onwards, 2) November 1996 onwards respectively

Occupation or position held

1) Head of Center, 2) Executive Partner

Main activities and responsibilities

Lead of the Center for Health and Migration, Vienna

Practice oriented research, evaluation, organisational development, and consultancy.

Main themes: Quality development in health care, public health system development, equity in health, social determinants of health, health and migration, diversity management, vulnerable groups.

Reference projects:

- Feasibility study in the frame of the action Re-Health "Support Member States under particular migratory pressure in their response to health related challenges"  
IOM Brussels (2016-2017)
- Capacity Building for Migration Health Training, Research and Policy Analysis in the East African Community and the European Union particularly Austria  
in cooperation with College of Humanities and Social Sciences, Makerere University, Kampala/Uganda and Department of Nursing Science, University of Vienna/Austria (2016-2017)
- „Thematic study on cost-analysis on health care provision for migrants and ethnic minorities“.  
IOM International Organization for Migration (2014-2015)
- Diversity-oriented quality improvement in Styrian outpatient departments (2015-2016)
- Evaluation of the project "Puente", Caritas Wr. Neustadt (2015-2017)
- „TOGETHER - To Get Health Care Empowerment by Recognising Care-Receiver Needs“  
(2014-2016)
- Migrant Integration Policy Index (MIPEX) Health Strand: country study on Austria within the joint initiative of IOM, COST-ADAPT and MPG (2014-2015)
- Evaluation of six NGOs providing health promotion for migrants in Graz, Styria (2014)
- Roma and Health (2013-2014)
- Management of the doctor-patient-relationship in private hospitals (2012-2014)
- Evaluation of the project Frauengesundheitszentrum für Migrantinnen der Caritas Wr. Neustadt (2012-2014)
- Vocational training In Prison. Lifelong Learning Programme. Grundvig Learning Partnership (2012-2014)

Name and address of employer	<ul style="list-style-type: none"> <li>- "Costs of exclusion" evaluation of cost/benefits of excluding vulnerable groups from health care. Project commissioned by the Asian European Foundation (ASEF), (2012 -2013)</li> <li>- Migrant Nurses Study Vienna (2009-2010)</li> <li>- Quality management approaches towards holistic medical care processes (2010 -2014)</li> <li>- „Healthcare in Nowhereland: Improving Services for Undocumented Migrants in Switzerland" (2008-2010)</li> <li>- National partner for the HRA – Health Research Associates for cross-cultural validation of quality of life related questionnaires (2001-2008)</li> <li>- "Megapoles Network for Health Promotion and Prevention in Capital Regions" (EU project, subsidised by the DG Health and Consumer Protection) (<a href="http://www.megapoles.com">http://www.megapoles.com</a>) (1996-2000) Subnetwork "Growing Old in Metropolitan Areas". Development of a peer review tool and process manual for the evaluation of health promoting projects or programmes in European capital cities (1996-2000)</li> <li>- Subnetwork "Youth and Young Families". Development of a tool for continuous quality assessment and improvement for the "Vienna Family Midwives" (municipal service for the prevention of risk pregnancy) (1996-2000)</li> </ul>
Type of business or sector	Trummer & Novak-Zezula OG, Engerthstr. 137/9/20; 1020 Vienna, Austria SME
Dates	January 2015 – June 2015 January 2013 – August 2013, October 2011 – April 2012
Occupation or position held	Senior Scientist
Main activities and responsibilities	<p>Research Project "1240 Vienna. Healthcare in Nowhereland" (1240 Wien. Gesundheitsversorgung im Niemandsland)</p> <p>Research Project: „Intercultural Settings and Health of Turkish Families in Vienna“ (Interkulturelle Lebenswelt und Gesundheit von türkischen Familien in Wien)</p> <p>Research Project „Health in Urban Space. The Relevance of Socioeconomic Position and Migrant Status on Health“ (“Gesundheit im urbanen Raum: Die Bedeutung von sozioökonomischer Position und Migrationsstatus als Einflussfaktoren auf die Gesundheit der Wiener Bevölkerung)</p>
Name and address of employer	Institute for Economic Geography and GIScience, Vienna University for Economics and Business, Welthandelsplatz 1, 1020 Vienna
Type of business or sector	University
Dates	May 2008 – March 2011
Occupation or position held	Head of Center
Main activities and responsibilities	Project Director of the project "Health Care in NowHereland – Improving Services for Undocumented Migrants in the EU", EU Project funded by DG Sanco ( <a href="http://www.nowhereland.info">www.nowhereland.info</a> )
Name and address of employer	Center for Health and Migration, Office Vienna, Schikanedergasse 12, 1040 Vienna, Austria Danube University Krems, Dr. Karl-Dorrek Strasse 30, 3500 Krems, Austria
Type of business or sector	University for continuing education

Dates	1998 – May 2008
Occupation or position held	Senior Scientist
Main activities and responsibilities	Member of Steering Committee, project development and management, acquisition of research funds Lead Project Management in following projects: <ul style="list-style-type: none"> <li>- Diversity Management – Evaluation of projects in Viennese Hospitals (2007)</li> <li>- Healthy Hospital Workers – Development of a Health Monitoring System for Hospitals (<a href="http://www.trafo-research.at">http://www.trafo-research.at</a>) (2005-2007)</li> <li>- Migrant Friendly Hospitals (<a href="http://www.mfh-eu.net">www.mfh-eu.net</a>) European project with hospitals from 12 member states (2001-2005)</li> <li>- Co-production through empowerment. Quality improvement of patient care and the postoperative recovery process in surgery. A scientifically accompanied implementation project (<a href="http://www.univie.ac.at/lbimgs/projekte/emp01e.html">http://www.univie.ac.at/lbimgs/projekte/emp01e.html</a>) (2001-2004)</li> <li>- Patientenorientierung in Österreichischen Krankenanstalten (<a href="http://www.univie.ac.at/patientenorientierung">www.univie.ac.at/patientenorientierung</a>) - a Benchmarking project with 21 Austrian hospitals (2001-2004)</li> <li>- "Reorganisation of the operation room management" Aö.Bezirkskrankenhaus Schwaz, Tirol (<a href="http://www.univie.ac.at/lbimgs/projekte/schwaz.html">http://www.univie.ac.at/lbimgs/projekte/schwaz.html</a>) (2001-2004) Model Project "OP-Organisation" / „Qualität im Krankenhaus. Ein Projekt der Strukturkommission des Bundes“ (<a href="http://www.univie.ac.at/qik">http://www.univie.ac.at/qik</a>) Development of an evaluation design and indicators for measuring quality in the operation room management (1998-2000)</li> </ul>

Name and address of employer	Ludwig Boltzmann Institute for the Sociology of Health and Medicine, Rooseveltplatz 2, 1090 Vienna, Austria
Type of business or sector	Research

Dates	October 1995 – August 1996
Occupation or position held	Junior Scientist
Main activities and responsibilities	Research in the field of social philosophy, social anthropology and sociology of knowledge
Name and address of employer	Department for Sociology and Social Anthropology, Faculty for Economics and Social Sciences of the University Erlangen-Nürnberg, Findelgasse 9, 90402 Nürnberg, Germany
Type of business or sector	University

Dates	October 1993 – June 1996
Occupation or position held	Junior Scientist
Main activities and responsibilities	Research in the field of university evaluation, thanatology, euthanasia
Name and address of employer	Institute for Applied Sociology (IAS), Lerchenfelderstr. 36, 1080 Vienna, Austria
Type of business or sector	Research

## Education and training

Dates	March 2010
Title of qualification awarded	Master of Science (MSc), graduated with distinction
Principal subjects/occupational skills covered	Supervision, Coaching and Organisational Development
Name and type of organisation providing education and training	ARGE Bildungsmanagement Wien
Level in national or international classification	ISCED 5A

Dates April 1997  
 Title of qualification awarded PhD in Sociology, graduated with distinction  
 Principal subjects/occupational skills covered Theses Title: "New Paradigms and Traditional Role-Models" Enabling Factors and Obstacles for/to a Patient Oriented Health Care"  
 Name and type of organisation providing education and training University of Vienna, Austria  
 Level in national or international classification ISCED 6

Dates July 1993  
 Title of qualification awarded Masters of Socioeconomic Sciences  
 Principal subjects/occupational skills covered Sociology, Political Sciences, Philosophy  
 Name and type of organisation providing education and training University of Graz and University of Vienna  
 Level in national or international classification ISCED 5A

**Personal skills and competences**

Mother tongue **German**

Other languages

Self-assessment  
*European level (\*)*

**English**

**Italian**

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C2	Proficient user	C2	Proficient user	C1	Proficient user	C1	Proficient user	C1	Proficient user
B1	Independent user	B1	Independent user	B1	Independent user	B1	Independent user	A2	Basic user

(\*) [Common European Framework of Reference for Languages](#)

Social skills and competences Ursula Trummer is experienced in leading interdisciplinary teams, in negotiation processes with different stakeholders in the scientific, practice and policy development field. She is a professional coach and counsellor and is trained in the guidance and support of relationships and social spaces of interaction. She lectures at various Universities and acts as chair in international meetings.

Organisational skills and competences Ursula Trummer is experienced in managing European wide projects and project teams. She designed and managed a peer evaluation procedure for public health services in 12 EU member states. She acted and acts as director of numerous projects and is member of various networks.

Computer skills and competences Microsoft Office (word, excel, power point), NVivo, SPSS

Driving licence Driving licence B

## Additional information

- National Delegate to the COST Action COST Action CA16111 "International Ethnic and Immigrant Minorities' Survey Data Network", Member of the Management Committee (2016-2020)
- Member of the COST-Action CA15218: Measuring Homelessness in Europe (2016-2020)
- National Delegate to the COST Action IS1311 Intergenerational Family Solidarity across Europe INTERFASOL, Member of the Management Committee (2014-2018)
- National Delegate to the COST Action IS1402 Ageism- a multi-national Interdisciplinary perspective, Member of the Management Committee (2014-2018)
- National Delegate to the COST – Action IS1103 Adapting European health systems to diversity (ADAPT) ([http://www.cost.eu/domains\\_actions/isch/Actions/IS1103](http://www.cost.eu/domains_actions/isch/Actions/IS1103)), Member of the Management Committee (2011-2015)
- National Delegate to the COST- Action IS0603: Health and Social Care for Migrants and Ethnic Minorities in Europe (HOME), Member of the Management Committee (2007-2011)
- Independent Expert to the European Commission
  - o Research Directorate General, Directorate F - Life Sciences (health research, policy aspects)
  - o Health and Consumer Protection Directorate General, Directorate C – Public Health and Risk Assessment /C4 – Health
  - o DG Sanco/Public Health
- Member of the EU Health and Migration Advisory Group
- Member of the EU Expert Group Social Determinants - Health Inequalities
- Consultant for the German Ministry for Education and Science (BMBF), Regierungsprogramm „Gesundheitsforschung: Forschung für den Menschen“
- Reviewer for the Norwegian Research Council
- Independent expert to the European Agency of Fundamental Rights
- Independent expert to the International Organisation for Migration (IOM) , Brussels
- Reviewer for various scientific journals, e.g. Patient Education and Counselling, European Journal of Public Health, Social Science and Medicine, Ethnicity and Health, Jama
- Lecturer at various Universities (AT: Vienna, Graz, Krems, Linz, GE: Marburg, Munich)
- Member of the European Forum Alpbach

### Research grants:

- Short Term Scientific Mission: „Costs of Exclusion“, Perugia, Italy 2013
- Guest researcher at University Bergen, Norway, International Migration and Ethic Relations Research Unit (IMER), September-October 2012
- Short Term Scientific Mission: “Health and Social Care for Migrants and Ethnic Minorities in Europe”, Reggio Emilia, Italy, 2008

### Development and Conduct of Training workshops:

- Evaluation (Health Promotion, Organisational Development)
- Diversity Management
- Management of Paradox

## Selected Publications

Available as downloads at [www.c-hm.com](http://www.c-hm.com)